



Multiple Application Platform Server

# MAPS 6.8 Release Guide

Product version 6.8 Last updated 9/30/2021

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# What's New in MAPS 6.8?

Evisions is pleased to announce the release of MAPS version 6.8, which includes the following changes:

- Implemented a new idle timeout for application sessions.
- Added the Grant Type field and the grant type "client\_credentials" to the Driver Properties tab for increased flexibility when using REST Connections.
- Security tokens are now stored in MAPS in order to resolve an issue regarding failed authentications in a clustered environment.
- REST connections using OAuth2 were experiencing an issue where the abort authentication dialog became hidden.
- Stability improvements.

We appreciate the feedback received from all of our users. Our products would not be what they are today without your continued support. If you have any comments or suggestions, please do not hesitate to open a case with the HelpDesk and let us know.

### **MAPS Updates**

MAPS 6.8 is an update to the MAPS service and the MAPS Config. You should upgrade both components concurrently.

#### **Product versions**

The latest versions of MAPS included in this release are:

MAPS service 6.8.0.2518 / MAPS Config 6.8.0.1394

### Installation

#### 1. Prepare test environment and ensure current backup

We highly recommend installing updates in a test environment before applying them to your production environment. You should make sure that a current backup is available in case of any unforeseen issues. To create a full backup of your MAPS environment, go to the **Server** -> **Backups** screen in MAPS and click **Backup Now**.

#### 2. Check for updates

Click the **Check for Updates** button in the MAPS Configuration tool to view available updates.

If you need to apply earlier updates prior to the 6.8 update, please refer to the appropriate release guide(s) before proceeding.

It is possible to apply updates when users are on the system; however, to avoid the possibility of losing unsaved work we recommend applying updates during off hours.

### 3. Allow update process to complete

When applying updates to the MAPS service you will be temporarily disconnected from the server:

Attempting to reconnect
Your connection with the server has been lost.
Attempting to reconnect to the server. If you wish to cancel the reconnection attempt then all open forms will be closed and any pending changes will not be saved.
Reconnect in 8 seconds
Status: Waiting to connect
Connect Now

The update process may take a few minutes to complete. **Do NOT cancel the reconnection attempt or manually restart the server.** You will automatically be reconnected to the server once the update has been applied.

#### 4. Verify the latest version is installed

To ensure that you are on the most current version, continue clicking the **Check for Updates** button and applying the updates until no new updates are available.

### Please Provide Us with Your Feedback!

As always, we welcome any <u>feedback or suggestions</u> you may have. We very much appreciate your thoughts and suggestions, so please keep the great ideas coming!

## Idle Timeout

For security purposes, the MAPS Administrator may chose to implement an idle timeout for all application sessions. The idle timeout controls how long MAPS should allow an application to remain idle before sending an idle warning message to the user. If the user is still present they may select **I'm Still Working** on the Idle Warning message to continue their session, otherwise the application's session will be dropped.

Idle Warning	$\times$
You have been inactive for some time. For security reasons, your session will be disconnected at 1:26 PM. Would you like to stay connected?	
I'm Still Working	

Once a session is dropped, the user will see the following message upon their return:

Argos	×
You have been disconnected for the following reason: "Inactivity". This application will no	w close.
ОК	

Idle timeout affects MAPS Config, as well as all MAPS application sessions (Argos, FormFusion, and IntelleCheck).

**Note:** FormFusion and IntelleCheck users will not receive the Idle Warning dialog and their session will be dropped if idle for too long. Drafts are also not supported in either FormFusion or IntelleCheck, and as such it is strongly recommended to save your work often in case an idle timeout occurs, especially if moving away from your device for any period of time.

The controls for configuring the idle timeout can be found under the Server tab in MAPS Config, next to the controls for **Short Date Format** and **Client read timeout (in seconds)**.

Printers	Warning! Changing this value will drop any active connections.			
🛱 Server	Short Date Format	Client read timeout (in seconds)	Client idle timeout (in minutes)	
Backups Diagnostics File Operations HTTP File Server	M/dd/yyyy	120 Reset	fied when updates are available)	

The timeout value defaults to **0 minutes** which disables the idle timeout feature. The MAPS Administrator can manually set the value in minutes, with a minimum timeout value of 5 minutes, and a maximum timeout value of 720 minutes (12 hours).

## MAPS 6.8 Release Notes

MAPS Service 6.8.0.2518 / MAPS Config 6.8.0.1394

### MAPS

#### **Enhancements**

Area	Description	Issue number
Configuration	Added an idle timeout for application sessions.	MAPS- 336
Configuration	Updated the MAPS Database Configuration utility to support MAPS 6.8.	MAPS- 3188
REST Data Connections	Added the Grant Type field and grant type "client_credentials" to the Driver Properties tab in the Edit Data Connection dialog for REST connections using OAuth2.	MAPS- 3093

### **Resolved Issues**

Area	Description	
Database	Launching an application in a clustered MAPS environment was resulting in failed authentication and an invalid security token error message.	MAPS- 2440
eLauncher	Applications in clustered environments were sometimes failing to download.	MAPS- 3179
REST Data Connections	Selecting the properties window while a REST connection using OAuth2 was authenticating caused the abort authentication dialog to become hidden.	MAPS- 3094

# **Getting Help**

For information on using the software, please refer to the product Help, which contains detailed information on all aspects of the product.

If you are having problems with the installation or configuration, you can search our <u>support site</u>, which includes a knowledge base of common issues. If you are unable to find the solution, submit a HelpDesk request with a detailed explanation of the problem you are experiencing.

Please do not hesitate to contact the Evisions HelpDesk if any questions or problems arise. We are here to help you and want to ensure your success.

### Can't find what you're looking for?

We would love to make our documentation better! If you have a moment to let us know what we missed or how we can make the help more useful, please email us at <u>TechDocs@evisions.com</u>.